**RICHMOND MARKETPLACE**

**WIN YOUR KIND OF CHRISTMAS**

**TERMS AND CONDITIONS**

1. Information on how to enter and Prize form part of these Terms and Conditions. Participation in this “Win your kind of Christmas” Promotion (the “Promotion”) is deemed as acceptance of these Terms and Conditions. All times stipulated in these terms and conditions refer to NSW local time.
2. The Promoter is CBRE (ABN 64 003 205 552) of Level 21, 363 George Street, Sydney NSW 2000, telephone (02) 9333 3333 (“CBRE”), in its capacity as the managing agent of Richmond Marketplace for ISPT Pty Ltd (ABN 28 064 041 283), 78 March Street, Richmond NSW 2753, telephone: (02) 4588 6722 (“**Promoter**”).

ELIGIBILITY

1. Subject to Condition 4, the Promotion is only open to NSW residents aged 18 years or over.
2. The following persons are ineligible to enter the Promotion:

(a) employees of the Promoter or any of the tenants or retailers in Richmond Marketplace or any of the Promoter’s agencies that are associated with the Promotion;

(b) the spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin of an excluded employee; and

(c) any person who the Promoter has previously notified is not permitted to enter the Promoter’s promotions.

PROMOTION PERIOD

1. This Promotion commences at 9.00am AEDT on Monday 2 December 2024 and closes at 11.59pm AEDT on Thursday 19 December 2024 (“Promotional Period”).
2. A participating retailer is any Richmond Marketplace retailer in NSW (“Participating Retailer”) (as listed in the Schedule).

ENTERING THE PROMOTION

1. To enter the Promotion, entrants must, during the Promotional Period:
   1. Either spend $30 or more in a single transaction at any Participating Retailer (excluding Big W or Woolworths Richmond Marketplace) or Spend $100 or more in a single transaction at Big W or Woolworths Richmond Marketplace (each a “Qualifying Transaction”).
   2. In the event a purchase receipt is not automatically provided to the entrant by a member of staff at the time of making their Qualifying Transaction, it is the entrant’s responsibility to request one.
   3. After completing a Qualifying Transaction, individuals must then scan the QR code on the promotional signage located in-centre and visit the Richmond Marketplace website at [www.richmondmarketplace.com.au](http://www.richmondmarketplace.com.au), follow the prompts to the promotional entry page, input the requested details (including first and last name, email address, phone number and purchase amount) and submit the fully completed entry form during the Promotional Period.
2. Multiple entries permitted, subject to the following: (a) only one (1) entry permitted per Qualifying Transaction (regardless of the amount spent in excess of $30 in that transaction at a Participating Retailer (excluding Big W or Woolworths Richmond Marketplace) or the amount spent in excess of $100 in that transaction at Big W or Woolworths Richmond Marketplace; (b) each entry must be submitted separately and in accordance with entry requirements; and (c)limit of one (1) entry per person per day.
3. The Promotion is not available in conjunction with any other promotion or offer of the Promoter or any of its related body corporates.
4. Incomplete or indecipherable entries will be deemed invalid.
5. Entry into the Promotion is based on a minimum required spend.
6. Entrants must retain their original purchase receipt(s) used to enter, for all entries, as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant’s entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the Promotional Period but prior to entry.
7. Sales receipts for retailer purchases excluded from this promotion include corporate purchases, bill payments, pharmacy scripts and scheduled medicines, liquor, liquor products, tobacco products, expenditure on gambling including but not limited to lotteries and instant scratch tickets and lay-by payments, except where the amount paid completed the transaction.

PRIZE

1. There will be one (1) Prize only.
2. The first valid entry drawn will win one (1) $10,000 Helloworld Travel Voucher (“Prize”).
3. Any ancillary costs associated with redeeming the Helloworld Travel Voucher are not included. Any unused balance of the Helloworld Travel Voucher will not be awarded as cash. Redemption of the Helloworld Travel Voucher is subject to any terms and conditions of the issuer including those specified on the Helloworld Travel Voucher**.**
4. The value of the total prize pool is $10,000.
5. Should the winner not claim their prize by the unclaimed prize draw date, all entries will be resubmitted into an unclaimed prize draw as set out in Clause 25.

PRIZE DRAW

1. There will be one (1) winner only, with the winner being drawn at 10.30am AEDT on Friday 20 December 2024. The Prize Draw will take place at the office of Compco Retail Marketing Pty Ltd, 1100 Grassy Gully Road, Buangla, NSW, 2541. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. The winner will be notified by telephone and email within two (2) business days of the draw.
2. The winner is responsible for liaising with Richmond Marketplace Centre Management Office to arrange redemption of the Prize. Richmond Marketplace Centre Management Office is located at Richmond Marketplace, 78 March Street, Richmond, NSW, 2753, Phone (02) 4588 6722 and the office is open from 9.00am to 5.00pm Mondays to Fridays.
3. Winner must present photo identification and a copy of their Qualifying Transaction receipt, for verification purposes and to claim prize.
4. A draw for the Prize, if unclaimed, may take place on Friday 31 January 2025 at the same time and place as the original draw, subject to any directions from a regulatory authority. The winner, if any, will be notified by telephone and email within two (2) business days of the draw.

GENERAL

1. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
2. Redemption of the Prize for any goods or services is subject to the standard terms and conditions of the relevant providers. Subject to the unclaimed prize draw clause, if for any reason, a winner does not take the Prize at the time stipulated, then the Prize will be forfeited.
3. If the Prize is unavailable due to unforeseen or other special circumstances, the Promoter in its reasonable discretion reserves the right to substitute the Prize with a similar prize of equal or greater value, subject to any written directions from a regulatory authority.
4. Prize, or any unused portion of the Prize, is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified. Tax implications may arise from the receipt or use of the Prize. Independent financial advice should be sought.
5. Entrants consent to the Promoter using the entrant’s name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
6. The Promoter reserves the right The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant’s identity, age, and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breaches any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter’s discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.
7. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
8. The Promoter’s decision is final, and no correspondence will be entered into.
9. Any cost associated with accessing the promotional website is the entrant’s responsibility and is dependent on the internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
10. Any prize that is not supplied by the Promoter (or its related companies) in the ordinary course of its business is, for the purposes of the Promotion, supplied to prize winners by the first party that directly supplies the goods or services. By entering the Promotion, each entrant acknowledges that: (a) the Promoter, its agents and contractors have no liability to prize winners in respect of any loss, damage, cost, inconvenience or other disadvantage that may be suffered as a result of any defective or otherwise unsatisfactory goods or services supplied by a third party to a prize winner, or the failure to supply those goods or services to a prize winner; (b) it will not bring any claim against the Promoter, its agents or contractors in this respect.
11. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia (“Non-Excludable Guarantees”). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and CBRE (including their respective officers, employees, and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special, or consequential, arising in any way out of the Promotion.
12. Except any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and CBRE (including their respective officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter’s control); (b) any theft, unauthorised access or third party interference; (c) any entry or correspondence that is late, lost, altered, damaged or misdirected (whether received by the Promoter or not) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant or winner; or (f) use of a Prize.

PRIVACY

1. By entering this Promotion, (unless the entrant has specified otherwise) each entrant consents to the personal information they submit with their entry being used for the primary purposes of: automatically signing up to the Participating Shopping Centre’s database, administering this Promotion, passing on information to related entities and to enter into a database for future promotional, marketing and publicity activities of the Promoter or its related entities. An entrant may request access to his or her personal information held by the Promoter by contacting the Promoter’s Privacy Officer. The Promoter may deny a request for access in some circumstances. If it does, it will tell you why. An access fee may be charged to cover the Promoter’s costs of providing the information. The Promoter cannot guarantee the security of personal information provided. All personal information supplied will be securely held at all times in accordance with the Promoter’s privacy policy which can be viewed here: <https://ispt.com.au/privacy-policy>.

**SCHEDULE**

**Participating Richmond Marketplace Retailers**

Big W

Woolworths Supermarket

Angus & Coote

Barber Industries

Blooms The Chemist

Blush Nails and Beauty

Carati Jewellers

City Cave

Connor

Cotton On

Christiane’s Hair Design

Dusk

EB Games

Exotic Indian Beauty

Fixed4You Phone Repairs

Flight Centre

Cignall

Helloworld

Jay Jays

Just Cuts

Just Jeans

Katies

Lowes

Mister Minit

Noni B

Oz Mobile

Optus

ProfessioNail

Prouds The Jewellers

Richmond Marketplace Newsagency

Specsavers

Spendless Shoes

Star Carwash

Strandbags

Sunnylife Massage

Telstra

The Reject Shop